



# THE PLAYER'S CLUB PROGRAM –

## TERMS, CONDITIONS, & POLICIES

### **TERMS AND CONDITIONS**

This program and corresponding benefits are for the sole use of the member and are non-transferable. Any Passholder found transferring privileges, discounts, or offering range balls to non-Passholders, or removing range balls from the facility will be expelled immediately from the club without refund. We also reserve the right to refuse the application for Passholder status to anyone that has been previously expelled from the "Player's Club" for any reason, or who behaves in a manner inconsistent with the policies and expectations of **Walt Disney World®** Golf. Tee times and other benefits are subject to availability and may not be available during periods of high demand. A valid photo identification is required daily at time of check-in for golf, range use, or instruction in order to verify eligibility prior to redeeming any Passholder benefits, discounts, or promotions/offers. Passholder status is non-transferable, and may not be redeemed for cash if/when cancelled. Passes remain the property of **Walt Disney World®** Golf, and may be revoked at our discretion.

The Player's Club Program benefits, access times, or seasonal rates may be changed or terminated by the club at any time with 30 days advanced notice. This notice shall be emailed and/or posted online at [www.golfwdw.com](http://www.golfwdw.com) for 30 days prior to any changes being implemented. **Walt Disney World®** Golf reserves the right to change or cancel the "Player's Club" program at any time without liability to any of its Passholders.

We will only provide Passholder benefits to Passholders who are currently active in our system. If your registration status has expired, or a payment has not been made, your registration will become inactive, and no privileges shall be granted. We reserve the right to terminate Passholders at any time for any valid reason without notice, at our sole discretion.

As a Player's Club Passholder at **Walt Disney World®** Golf, you will be eligible to receive periodic mailers/newsletters, and other electronic communications featuring limited-time discounts and promotions available to Passholders.

**Walt Disney World®** Golf facilities, services and offerings may be modified or limited in capacity or availability; are subject to change, closure, cancellation and discontinuance without notice due to rehabilitation, refurbishing, capacity, seasonal considerations, weather, low demand, government or other authority guidance or order, pandemic-related restrictions, guidance from health experts, special events or any other reason without liability to Disney or its affiliates; and are not guaranteed. No refunds or credit given for any such changes or cancellations. **Walt Disney World®** Golf may limit the quantity or terminate the sale of new Passholder registrations or renewals from time to time, or at any given time.

**End of Term and auto-renewal:** Upon expiration of the Passholder term, every 30 days, the registration will automatically renew at the previously contracted rate, subject to change from time to time, without interruption to benefits. Upon expiration of your term, you may cancel your registration without any current or future penalty. If you wish for your Passholder status to be cancelled or to expire upon the expiration of your 30 day term, you are required to submit a cancellation request through the online portal, otherwise your registration will be automatically renewed for an additional monthly term with the date of such renewal as your new term start date.

**Cancellation:** Cancellation requests must be processed online at least 15 days prior to the next payment due date. There will be no refunds if Passholders terminate their registration prior to the expiration of the monthly term for any reason. We cannot place any registrations on hold, should you wish to discontinue, a cancellation request is required. I acknowledge, understand, and agree that **Walt Disney World®** Golf requires Passholders to keep a valid credit card on file at all times and may be subject to penalties or temporary expulsion from the program as per my agreement, should the payment information be declined. Re-registration is dependent on the availability of new registrations.

By providing my credit card information, I hereby authorize the Club to charge such card for any dues, charges, service fees, monthly fees, deferred initiation fee payments or installment payments which become past due in accordance with the Club's Passholder documents and/or the registrants agreement or application.



#### **PAYMENT TERMS – MONTHLY PAYMENT PLAN**

I wish to pay my registration fees in monthly installments to be **due on my anniversary date of each calendar month of the year**. I understand there will be no refunds if I terminate my registration prior to the expiration of the 30-day term for any reason.

I understand that at the time of initiation I will be charged for **the initial month's Passholder dues**. I understand it is my responsibility to keep my payment information accurate and up to date. In the event that the credit card information provided becomes out of date, or invalid for any reason, I shall provide updated and valid credit card information to the Club immediately via the online Player's Club Pass program portal.

I agree to pay the charges by the due date and understand that I will forfeit my privileges and may be unable to re-register immediately for the program should an installment payment not be made on time for any reason.

Should my provided payment information be rejected, and not reconciled within 15 days, I understand this will be deemed a termination of registration, and a penalty period of 6 months shall be assessed before I am able to reinstate my Passholder benefits, based upon availability. I also understand that if I voluntarily cancel my registration in the Player's Club program that I will have to wait a full 6 months before I can re-apply for Passholder status, subject to availability.

#### **THIS IS A RELEASE AND INDEMNITY. READ CAREFULLY BEFORE ACKNOWLEDGING....**

For and in consideration of the rental of a golf cart and/or provision of access to the Club's golf course or driving range or other facilities to me, I hereby agree to the following: **I agree to pay for any damages that are sustained to Club property and/or to the golf cart while in my possession and I assume all risks of operating the cart**. I represent that I am familiar with the operation of the golf cart, that I am over 16 years of age, have a valid drivers' license, and that I have read and understand any instructions for operation of the cart which have been provided to me.

**I further agree that I assume the risks related to golf play and to indemnify and hold harmless** Century Golf Partners, Arnold Palmer Golf Management, Walt Disney Parks and Resorts, and all of their respective affiliates, from and against any damages or claims of any nature whatsoever that may arise from or through my use of the cart or the Club's facilities, **including but not limited to loss of property, personal injury and death to myself or my guests, during inclement weather and lightning activity or otherwise, whether or not such damage, loss or injury was the result of the negligent acts or omissions of the Club**.

#### **ADDITIONAL INFORMATION AND POLICIES**

**BOOKING A TEE TIME** – Please call (407) *WDW-GOLF* (939-4653) to book a tee time with our Reservations Team or visit [golfwdw.com](http://golfwdw.com) and click "Book Online" in the upper right hand corner, followed by selecting "Player's Club Passholders". Active Passholder status does not guarantee access to the golf facilities on any given day, and is based upon availability of tee times, even when the course(s) are not closed for routine maintenance work. Passholder benefits are not valid during private events, or in conjunction with a scheduled tournament.

**STANDARD ACCESS TIMES** – Standard Access times periodically change throughout the year based on daylight hours. Please refer to the times, dates, and rates noted on [www.golfwdw.com](http://www.golfwdw.com) or inquire with our reservations center staff if you have any questions. The Standard Access Times are subject to a discounted Standard Access Fee on all courses. *Disney's Oak Trail* Golf Course has a different schedule than that of our championship courses. These tee times are pre-booked late afternoon tee times offered at deeply discounted rates, available to book up to 4 days in advance of the date of play.

**BONUS ACCESS TIMES** – Bonus Access Times are deeply discounted rates for select morning and early afternoon tee times. These times are offered to our Gold and Platinum level Player's Club Passholders, based on availability and allocation by **Walt Disney World** Golf leadership on a daily basis. The Bonus Access Times are subject to a discounted Bonus Access Fee on all courses. Tee times are sporadically available, based upon availability up to 4 days in advance of the date of play.

**WALK-UP ACCESS** – Player's Club Gold and Platinum level Passholders are offered discounted tee times at Walk-up availability, applicable to any available tee time within 60 minutes of your arrival at the Golf Clubhouse. Pricing is based on the discounted Walk-up Access Fee on all courses.

**GUEST ACCESS** – You may choose to bring up to 3 guests with you for your tee time. Each guest shall be granted the lowest applicable rate depending on the time of day, at the time of booking. If you are a Gold or Platinum Passholder, you may choose to utilize your monthly allotment of guest passes to play at the same rate as they will pay. Please note, the Players Club Passholder must be present at time of check-in, and play with the group in order to receive the discounted rate for their guests in all cases.



**RAIN CHECKS** – Rain Checks will be issued in the case that there is inclement weather that interrupts your round of golf. A prorated amount (% of holes played and price paid) will be issued on a WDW Golf Rain Check card that can be used towards your next round of golf, or any merchandise in one of our golf shops.

**BOOKING WINDOW & CANCELLATIONS** – In order to book tee times during specified Player's Club access times, the discounted rates are only available within 96 hours (4 days) of the intended tee time. If you choose to cancel a reservation, you must do so outside of 24 hours in advance, or you will be subject to a cancellation fee for each player in your party. If you choose to book a tee time before the access times are activated, you may do so up to 90 days prior, however, you and your guests are responsible for paying the applicable public guest rates at that time of day as the Player's Club Pass discounted rates will not be applicable for this reservation.

**DRIVING RANGE AND SHORT GAME FACILITIES** – The Passholder program includes access to any of the **Walt Disney World** Golf Driving Ranges and Short Game Facilities. For range balls, please check-in with the golf shop. Beyond the daily allotment, a 50% discount off the purchase of baskets of range balls will be offered to each Passholder. Each Driving Range will close early at least one day per week for maintenance. Driving Ranges are subject to close at any time for any reason without prior notice, so please call the reservations center at 407-939-4653 to check on the daily status of our Driving Ranges.

**FOOTGOLF AT DISNEY'S OAK TRAIL GOLF COURSE** – FootGolf is offered four afternoons (Tuesdays, Wednesdays, Saturdays and Sundays) each week, and is an included benefit, available at the Standard Access Fee. Reservations can be booked up to 4 days in advance of the date of play.

**CLINICS** – Player's Club Clinics are complimentary and scheduled weekly Tuesday-Saturday and are taught by the Director of Instruction, Michael Schlager at *Disney's Palm, Magnolia, and Oak Trail* Golf Courses. Please visit [golfwdw.com](http://golfwdw.com) for the clinic schedule, or inquire at either of our Golf Professional Shops.

**PRIVATE INSTRUCTION DISCOUNT** – A 20% savings off of 45-minute private lessons is available to all active Player's Club Passholders. An additional 20% (40%) will be offered during off-peak times of Monday – Friday between 1pm to 3pm. A 30% discount will be offered off of a package of 3 private instruction sessions, redeemable at any time.

**MERCHANDISE DISCOUNT** – A 10-15% discount is available for all Passholders on all regularly priced merchandise in each of our two golf shops. This discount is not valid on sale items, promotional offers, online requests, nor custom orders!

**FOOD & BEVERAGE DISCOUNT** – A 20% discount on food and soft drink purchases is available at Chip 'n' Dale's Deli at *Disney's Palm & Magnolia* Golf Courses as well as Chip 'n' Dale's Café at *Disney's Lake Buena Vista* Golf Course for Passholders.

**EVENTS** - \$5 discount on entries into designated Player's Club events scheduled occasionally throughout the year. This discount applies to both Gold and Platinum level Passholders.

**CARTS FOR RANGE** – Due to the popularity of our courses and the amount of carts each facility has, we do not issue carts for driving range use during certain times of the year.

**RIDERS IN CARTS** – Due to the popularity of our courses and the amount of carts each facility has, we do not allow riders to take the second seat in the cart during certain times of the year. Only when carts are available, and the rider seat has been paid, will we allow a non-golfer in the group to use the second seat. Please call our reservations center at 407-WDW-GOLF to find out daily whether or not Riders will be allowed.

**Golf carts must be shared with your playing partners when there is an even number of guests in your tee time. Passholders who wish to not share with another Guest can request to do so at the time of check-in at the golf shop, and based upon the availability of golf carts, they can be denied, or a fee will be assessed to ride privately.**

**CART PATH ONLY** – Here in Florida, we experience a significant amount of rainfall throughout the year, sometimes unexpectedly. When conditions on the course are not suitable for cart traffic to drive on the grass, we do ask that all carts remain on the paths during certain days and times. You will be notified upon check-in and/or on the course during your round whenever we have new cart restrictions in use.



**GOLF COURSE ETIQUETTE** – We do ask that each of our Guests, Player’s Club Passholders or not, play in the order of assigned tee times. At no time is it acceptable to skip groups on the course or skip holes. Our staff and management monitor the pace of play and locations of groups throughout the day as well as our on-course Player Assistants. At **Walt Disney World®** Golf our expected Pace of Play for every 18-hole round on our Championship Courses is less than 4 Hours and 30 Minutes. Please plan to arrive at least 30 minutes prior to your tee time to allow time for check-in, cart assignment, and an opportunity to warm-up at our range.

**For the safety and enjoyment of your day and that of other guests, please exercise proper golf etiquette at all times and follow the directions of our staff. Failure to do so, disrespectful behavior, or any threat of verbal or physical abuse directed at our Staff, or any other Guest, will result in suspension or termination of your Passholder privileges.**

**DAMAGE TO PRIVATE PROPERTY** – We will not tolerate damage to any property or equipment at our facilities. You will be held responsible for any incurred damages and the cost to replace and/or repair our property. These actions can be grounds for suspension and/or termination of your Passholder privileges.

**COURSE AVAILABILITY** – As a Player’s Club Passholder, you are granted access based on what is available across our facilities, which include: (3) 18-hole courses: *Disney’s Palm*, *Disney’s Magnolia*, and *Disney’s Lake Buena Vista* Golf Courses, along with the 9-hole walking-only *Disney’s Oak Trail* Golf Course and each course’s respective practice facilities. Availability may be limited at any time due to special events, high demand, maintenance, or unforeseen circumstances.

**PLAYER’S CLUB AMBASSADOR** – for further information at any time in regards to registration fees, Passholder benefits, or general questions, please contact the Player’s Club Ambassador at 407-454-5087 or [golfwdwplayersclub@palmergolf.com](mailto:golfwdwplayersclub@palmergolf.com)