

## Player's Club - ADDITIONAL INFORMATION AND POLICIES

Updated 8/7/21

[www.golfwdw.com](http://www.golfwdw.com)



**BOOKING A TEE TIME** – Please call (407) WDW-GOLF (939-4653) to book a tee time with our Reservations Team.

**STANDARD ACCESS TIMES** – Standard Access times periodically change throughout the year based on daylight hours. Please refer to the times and dates noted on [golfwdw.com](http://golfwdw.com) or inquire with our pro shop staff if you have questions. The access times are applicable only for the cart fee rate, or nominal fee on *Disney's Oak Trail* course. Tee times booked before these access times are subject to the applicable Orlando Area Resident rate depending on the time of day.

**BONUS ACCESS TIMES** – Based upon the tier of membership, Bonus Access Times are deeply discounted rates for *select* morning and early afternoon tee times. These times are offered to our Player's Club Members based on availability. Tee times booked outside of these access times are subject to the applicable Orlando Area Resident rate depending on the time of day.

**WALK UP RATE** – Based upon the tier of membership, Player's Club Members are offered discounted tee times at Walk Up Availability, applicable to available tee times within 15-45 minutes of your arrival at the Golf Professional Shop. Pricing is based on the cart fee rate, or nominal fee on *Disney's Oak Trail* course.

**GUEST ACCESS** – You may choose to bring up to 3 guests with you for your tee time. Each guest shall be granted the lowest applicable rate depending on the time of day. If you are a Gold or Platinum Member, you may choose to utilize your guest pass(es) to play at the same rate. Please note, the Player's Club Member must be present at time of check in and play with the group in order to receive the discounted rate for their guest(s) in all cases.

**RAIN CHECKS** – Rain Checks will be given to each member of the group in the case that there is inclement weather. A prorated amount (% of holes played and price paid) will be issued on a WDW Golf Rain Check card that can be used toward a next round of golf or any merchandise in one of our pro shops.

**BOOKING WINDOW & CANCELLATIONS** – In order to book tee times after the access times, we ask that you do so within 96 hours (4 days) of the intended tee time. If you choose to book a tee time before the access times, you may do so within 14 days, however, you and your guests are responsible for the applicable rate at that time of day. If you choose to cancel a reservation, please do so outside of 24 hours in advance or you may be subject to a cancellation fee associated with that tee time.

**DRIVING RANGE AND SHORT GAME FACILITIES** – Your membership includes use of any of the **Walt Disney World**® Golf Driving Ranges and Short Game Facilities, you will be distributed range balls as eligible based on your Membership tier. However, because of the popularity of our courses and membership we must limit each Player's Club Member to one large bucket of range balls at a time for the member only and not to be shared with guests. For additional range balls, please check in with the golf shop. Each Driving Range will close early at least one day per week for maintenance. Driving Ranges are subject to close at any time for any reason without notice so please call the Master Starter at 407-939-4653 to check on the Daily Status of our Driving Ranges.

**CARTS FOR RANGE** – Due to the popularity of our courses and the amount of carts each facility has, we do not issue carts for driving range use during certain times of the year. During the times of year that Carts will be available, Player's Club Members will have first priority behind Greens Fee Paying Guests. You can always call our Call Center at 407-WDW-GOLF to find out daily whether or not there will be enough Carts for Player's Club Members to take to the Range.

**RIDERS IN CARTS** – Due to the popularity of our courses and the amount of carts each facility has, we do not allow riders to take the second seat in the cart during certain times of the year. Only when carts are available and the rider seat has been paid for, will we allow a non-golfer in the group to use the second seat. You can always call our Call Center at 407-WDW-GOLF to find out daily whether or not Riders will be allowed.

**CART PATH ONLY** – In Florida, we experience an extraordinary amount of rainfall throughout the year, sometimes unexpectedly. When conditions on the course are not suitable for cart traffic, we do ask that all carts remain on the paths during certain days and times. You will be notified upon check in and or on the course when we have cart restrictions.

**CLINICS** – Player's Club Clinics are scheduled seasonally Tuesday - Saturday each week and taught by our PGA Director of Instruction, Michael Schlager at *Disney's Palm and Magnolia* Golf Courses. Please visit [golfwdw.com](http://golfwdw.com) for the clinic schedule, or inquire at either of our Golf Professional Shops.

**GOLF COURSE ETIQUETTE** – We do ask that each of our guests, Player's Club Member or not, play in the order of tee times. At no time is it acceptable to skip groups on the course or skip holes. Our staff and management monitor the pace of play and locations of groups throughout the day as well as on course player assistants. For the safety and enjoyment of your day and that of other guests, please exercise proper golf etiquette at all times and follow the directions of our staff. Failure to do so may result in suspension or termination of your membership privileges.

**DAMAGE TO PRIVATE PROPERTY** – We will not tolerate damage to any property or equipment at our facilities. You will be held responsible for any damages incurred, and the cost to replace and/or repair our property. These actions can be grounds for suspension and or termination of your membership privileges.

**ACTIVE MEMBERSHIPS** – We will only provide the membership benefits noted on page 1 of your application to members who are currently active in our system. If your membership has expired, or a payment has not been made, your membership will immediately become inactive and no privileges shall be granted. We reserve the right to terminate membership at any time for any reason without notice.

Operated by:

