

## Player's Club - ADDITIONAL INFORMATION AND POLICIES

Updated 8/24/20

[www.golfwdw.com](http://www.golfwdw.com)



**BOOKING A TEE TIME** – Please call (407) WDW-GOLF or (407) 939-4653 to book a tee time with our Reservations Team or visit [golfwdw.com](http://golfwdw.com) and click “Book Online” in the upper right hand corner.

**STANDARD ACCESS TIMES** – Standard Access times periodically change throughout the year based on daylight hours. Please refer to the times and dates noted on [golfwdw.com](http://golfwdw.com) or inquire with our golf shop staff if you have questions. The Standard Access Times are subject to a discounted Standard Access Fee on all courses. Tee times booked before these access times are subject to the applicable Orlando Resident rate depending on the time of day.

**BONUS ACCESS TIMES** – Based upon the tier of membership, Bonus Access Times are deeply discounted rates for select morning and early afternoon tee times. These times are offered to our Player's Club Members based on availability. The Bonus Access Times are subject to a discounted Bonus Access Fee on all courses Tee times booked outside of these access times are subject to the applicable Orlando Resident rate depending on the time of day.

**WALK UP ACCESS** – Based upon the tier of membership, Player's Club Members are offered discounted tee times at Walk Up Availability, applicable to available tee times within 30-45 minutes of your arrival at the Golf Professional Shop. Pricing is based on the discounted Walk Up Access Fee on all courses.

**GUEST ACCESS** – You may choose to bring up to 3 guests with you for your tee time. Each guest shall be granted the lowest applicable rate depending on the time of day. If you are a Platinum Member, you may choose to utilize your guest passes to play at the same rate. Please note, the Players Club Member must be present at time of check in and play with the group in order to receive the discounted rate for their guests in all cases.

**RAIN CHECKS** – Rain Checks will be given to each member of the group in the case that there is inclement weather. A prorated amount (% of holes played and price paid) will be issued on a WDW Golf Rain Check card that can be used toward a next round of golf or any merchandise in one of our golf shops.

**BOOKING WINDOW & CANCELLATIONS** – In order to book tee times during specified Player's Club access times, we ask that you do so within 96 hours (4 days) of the intended tee time. If you choose to book a tee time before the access times, you may do so within 14 days, however, you and your guests are responsible for the applicable rate at that time of day. If you choose to cancel a reservation, please do so outside of 24 hours in advance or you may be subject to a cancellation fee associated with that tee time.

**DRIVING RANGE AND SHORT GAME FACILITIES**– Your membership includes use of any of the **Walt Disney World®** Golf Driving Ranges and Short Game Facilities, you will be distributed range balls as eligible based on your Membership tier. However, because of the popularity of our courses and membership we must limit each Players Club Member to one large bucket of range balls at a time for the member only and not to be shared with guests. For additional range balls, please check in with the golf shop. Each Driving Range will close early at least one day per week for maintenance. Driving Ranges are subject to close at any time for any reason without notice so please call the Master Starter at 407-939-4653 to check on the Daily Status of our Driving Ranges.

**CARTS FOR RANGE** – Due to the popularity of our courses – and the amount of carts each facility has, we do not issue carts for driving range use during certain times of the year. During the times of year that Carts will be available, Players Club Members will have first priority behind Greens Fee Paying Guests.

**RIDERS IN CARTS** – Due to the popularity of our courses and the amount of carts each facility has, we do not allow riders to take the second seat in the cart during certain times of the year. Only when carts are available and the rider seat has been paid for, will we allow a non-golfer in the group to use the second seat. You can always call our Call Center at 407-WDW-Golf to find out daily whether or not Riders will be allowed.

**CART PATH ONLY** – In Florida, we experience an extraordinary amount of rainfall throughout the year, sometimes unexpectedly. When conditions on the course are not suitable for cart traffic, we do ask that all carts remain on the paths during certain days and times. You will be notified upon check in and or on the course when we have cart restrictions.

**CLINICS** – Player's Club Clinics are scheduled seasonally Tuesday-Saturday and taught by Director of Instruction, Michael Schlager at *Disney's Palm and Disney's Magnolia* Golf Courses. Please visit [golfwdw.com](http://golfwdw.com) for the clinic schedule, or inquire at either of our Golf Professional Shops.

**GOLF COURSE ETIQUETTE** – We do ask that each of our guests, Players Club Member or not, play in the order of tee times. At no time is it acceptable to skip groups on the course or skip holes. Our staff and management monitor the pace of play and locations of groups throughout the day as well as on course player assistants. For the safety and enjoyment of your day and that of other guests, please exercise proper golf etiquette at all times and follow the directions of our staff. Failure to do so may result in suspension or termination of your membership privileges.

**DAMAGE TO PRIVATE PROPERTY** – We will not tolerate damage to any property or equipment at our facilities. You will be held responsible for any incurrent damages and the cost to replace and or repair our property. These actions can be grounds for suspension and or termination of your membership privileges.

**ACTIVE MEMBERSHIPS** – We will only provide the currently offered membership benefits to members who are currently active in our system. If your membership has expired or a payment has not been made, your membership will immediately become inactive and no privileges shall be granted. We reserve the right to terminate membership at any time for any reason without notice.

**DISCONTINUATION OF MEMBERSHIP** – if you desire to discontinue membership, please contact the Player's Club Ambassador with 30-day written notice via e-mail at [golfwdwplayersclub@palmergolf.com](mailto:golfwdwplayersclub@palmergolf.com) or by completing a Membership Update Form at either of our Golf Shops. Please be advised if you are within your annual term of membership, you will be marked for a \$100 re-entry fee should you wish to re-join at a future date. All deposits are forfeited upon resignation. We cannot place any memberships on hold, should you wish to discontinue, a cancellation request is required.

**COURSE AVAILABILITY** – As a Player's Club Member, you are granted access based on what is available across our facilities, which include: (3) 18-hole courses: *Disney's Palm, Disney's Magnolia, and Disney's Lake Buena Vista* Golf Courses, along with the 9-hole walking course *Disney's Oak Trail* and each course's respective practice facilities. Availability may be limited at any time due to special events, high demand, maintenance, or unforeseen circumstances.

**PLAYER'S CLUB AMBASSADOR** – for further information at any time in regards to membership, fees, or billing, please contact the Player's Club Ambassador at 407-454-5087 or [golfwdwplayersclub@palmergolf.com](mailto:golfwdwplayersclub@palmergolf.com).

*Operated by:*

